**CV**

**PERSONAL INFORMATION**

Christina Kavazopoulou

Address: Ioanni Goura 54, 54352, Thessaloniki (Greece)

Phone Number: +30 6978010894

E-mail: [ckavazo@gmail.com](mailto:ckavazo@gmail.com)

Sex: Female | Date of birth 13/09/1998 | Nationality: Greek

**WORK EXPERIENCE**

* 10/07/2021 – 31/08/2021 Customer Service - Barista

Frozen Box, Chaniotis, Chalkidiki (Greece)

* 25/03/2020 – 05/07/2021 Bartender - Cashier

4All, Polichni, Thessaloniki (Greece)

* 10/02/2020 – 24/02/2020 Cashier

Agrotika Fair Trade, Thessaloniki International Fair, Thessaloniki (Greece)

* 01/05/2018 – 25/10/2018 | 01/06/2019 – 25/09/2019 (Seasonal) Customer Service – Barista

Frozen Box, Chaniotis, Chalkidiki (Greece)

**EDUCATION AND TRAINING**

* 05/12/2016 – Present Department Of Mathematics

Aristotle University Of Thessaloniki, Thessaloniki (Greece)

* 2004 – 2016 EQF Level 4

12th Gel Thessalonikis, Thessaloniki (Greece)

**PERSONAL SKILLS**

Mother Tongue: Greek

Foreign Language(s): English, Russian

* **Communication Skills**
* Excellent contact skills with people gained through my experience as a handball and volleyball player
* Good communication skills gained through multicultural interaction
* Demonstrated strong communication skills by responding to 30+ customer inquiries per shift through knowledge of store merchandise and procedures
* Served needs of more than 100 customers in busy environment
* **Organizational / Managerial skills**
* Efficiently maintained excellent customer service in a fast-paced environment that often required the ability to make and serve 1 coffee/minute
* Improved my speed workout behind the bar and skill to work under pressure in any situation 24/07
* Customer order processing, from product entry to product delivery
* Check on the expiration dates of the products and refill them
* Maintained café cleanliness at all times, including cleaning tables, maintaining condiment bar, and removing trash
* Good organizational skills gained as a team leader on campus for organizing campers
* Good team-leading skills gained as team leader on campus and as handball volunteer coach
* **Digital skills**

Knowledge in IT skills maintained through school and university projects (office word, power point, social media, excel, outlook)

* **Other skills**
* Handball, volleyball, ballet, track and field sports, badminton, swimming and horse riding
* Volunteer on translating mathematical problems for high school students
* Driving License : A1, B

**ADDITIONAL INFORMATION**

* **Honors and Awards**
* Greek Cup in the National Handball Championship 2014-2015 Season
* Second Place in the National Handball Championship (2014-2015 Season, 2015-2016 Season ,2016-2017 Season)
* **Seminars**
* Seminar on how to manage grief
* Seminar on 2022 SWUFE Chinese Bridge